

Upton & Lytchett u3a Refunds Policy

REFUNDS and CONCESSIONS - Policy Statement

The general policy of Upton and Lytchett is not to make refunds on subscription fees.

All members must ensure that any group they wish to join has space available before paying a subscription fee. The Group Leader will be able to advise on this. Contact details for all Group Leaders are available in our Information Booklet, which can be found in both Upton and Lytchett libraries. The Groups Coordinator can also supply contact details for Leaders.

email: uplytu3a+groups@gmail.com

‘Taster’ Sessions - try before you pay

Two ‘taster’ sessions are provided free of charge to new members and to existing members joining a new group. If after the taster sessions the member decides to join the group, the appropriate fee will be payable in full.

Any member failing to pay the correct subscription fee within one month of joining a group will be asked to leave the group.

Refunds

Unfortunately, we are unable to give refunds due to illness.

Refunds will only be given in the following circumstances:

- If a group ceases to run because the Committee decides it should be closed.
- If the group is unable to continue for reasons beyond the control of the Committee – eg non-availability of a suitable venue, long term illness or absence of a Leader.
- If an individual becomes a u3a member in order to join a specific group that is no longer available.

Any refund given will be paid by bank transfer.

Concessions

No member subsidies or concessions are given. (Carer requirements will be considered on a case by case basis).